

If you are continuing to work during this public health emergency and need child care, please call 211info to get connected with a provider as soon as possible. Resources are being updated daily in order to give you current information on provider availability and locations.

Here’s a quick guide for how to use 211info*:

211info’s hours of operation are:

- Monday to Friday: 7am to 10pm
- Saturday and Sunday: 8am to 7pm

BY PHONE	ONLINE
<p>Dial 211:</p> <ul style="list-style-type: none"> • To continue in English, press 1 • To continue in Spanish, press 2 • To continue in other languages, press # • Enter your zip code, and press 1 to confirm when correct • Decline the survey by pressing 2 • Listen for the child care prompt • You will be connected to someone who can help refer you to child care services 	<p>Go to https://orm.naccrraware.net/orm/ormSearch:</p> <ul style="list-style-type: none"> • Enter your zip code • A map will appear with child care locations • Click on a number, or scroll down for a list of providers • Each provider lists the age range they accept, and whether or not they accept DHS subsidy (Employment Related Daycare ERDC) • Contact providers who meet your needs
<p>Text CHILDREN to 898211:</p> <ul style="list-style-type: none"> • You’ll be asked to provide your zip code • An agent will respond and help with a child care referral 	<p>Email children@211info.org:</p> <ul style="list-style-type: none"> • Explain that you are in need of child care, and include your name, zip code, and phone number • An agent will respond with a form that includes information they need to help with a child care referral

**This is not an official guide. It’s intended to support SEIU Local 503 members in navigating child care needs. If you have questions or concerns about the system, please contact 211info directly using the information above.*

Do you believe you’re eligible for Employment Related Daycare (ERDC)?

During this public health emergency, ERDC eligibility is being increased to ensure everyone has access to care. If you fall into the following income limits, you should contact your local DHS Self Sufficiency office by going to <https://www.oregon.gov/DHS/Offices/Pages/General-Public.aspx> and searching for your county.

ERDC income at initial certification (185% FPL)	
Number in ERDC group	Gross income limit (185% FPL)
2	\$2,658
3	\$3,359
4	\$4,040
5	\$4,730
6	\$5,421
7	\$6,112
8 or more	\$6,802